Alder Hey Children's NHS Foundation Trust Neuromuscular Team

Preparation for video clinics for therapists

- 1. Make sure families have at least 1 days' notice to prepare for the consultation.
- 2. Have a telephone number available in case of system difficulties.
- 3. Send out a list of starting positions for parents before the appointment or use a doll to demonstrate positions.
- 4. Make sure that a room is booked for the clinic in advance and that it is clear to other staff that there is a virtual assessment taking place and there should be no interuptions.
- 5. Reassure the families they are doing things correctly and give feedback.
- 6. Make sure the consultation is well finished, plan the next appointment, review concerns and send a written summary
- 7. Make sure the families have a method of making contact and know that medical teams are still functioning for them